



**SUPPLIERS OF CEMENT LINING – FABRICATION – SURFACE TREATMENT**

## QUALITY MANAGEMENT POLICY

Pipe Lining & Coating Pty Ltd primary goal is to maintain a leading position in the fields of Steel Pipe Fabrication, Cement Lined Pipes, Cement Lined Fittings and Surface Treatment with a focus on customer service and satisfaction.

To maintain this goal, Pipe Lining & Coating Pty Ltd has committed to the development, implementation and maintenance of a Business Management System where top Management take accountability for the effectiveness of quality management.

Management will ensure that customers' requirements and expectations are consistently met, with a focus on risk that can affect conformity of products and services. Customer satisfaction will be maintained whilst meeting statutory and regulatory requirements.

To integrate the Business Management System into the workplace, Management has established numerous measurable objectives, directly linked to the primary goal. These objectives include procedures and processes relating to regulations as described;


The Business Management System integrates the requirements of the internationally recognized Quality Management Standard ISO 9001:2015 (identical to AS/NZS ISO 9001:2016) and complies to the Australian Standards AS1579:2001 – Arc-welded steel pipes and fittings for water and waste water.

In accordance to Table A1 of Australia Standard AS1579:2001, manufacturing processes have been established complying, but not limited to:

- Materials - AS3678, AS1594, AS4087, AS2129, AS1579
- Linings - AS1281, AS4020
- Welding - AS1554
- Coatings – AS4321, AS2312
- Abrasive Blasting – AS1627.4

Management will ensure that the management system, including quality and its processes:

- Is appropriate and effective for the Company
- Promotes processes and risk-based thinking resulting in expected outcomes
- Is focused on customer satisfaction
- Establishes and maintains a continuous improvement work environment
- Is promoted, communicated and understood at all levels within the business
- Provides a framework for the regular review of objectives
- Is regularly reviewed for continuing suitability and effectiveness

  
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Troy Flower – General Manager

15/02/2021  
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Date